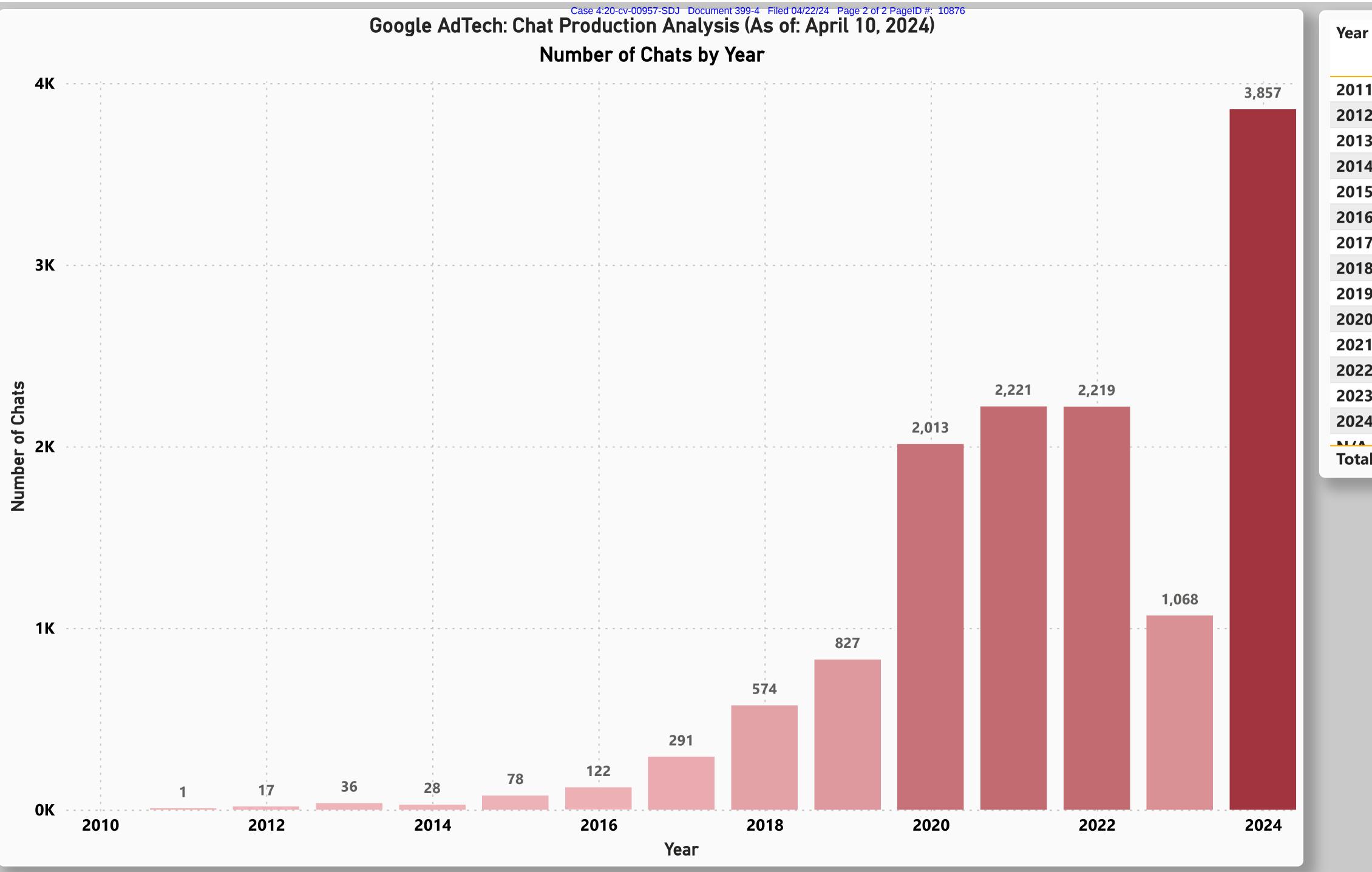
## Appendix D



| Year  | Number of Chats |
|-------|-----------------|
| 2011  | 1               |
| 2012  | 17              |
| 2013  | 36              |
| 2014  | 28              |
| 2015  | 78              |
| 2016  | 122             |
| 2017  | 291             |
| 2018  | 574             |
| 2019  | 827             |
| 2020  | 2,013           |
| 2021  | 2,221           |
| 2022  | 2,219           |
| 2023  | 1,068           |
| 2024  | 3,857           |
| NI/A  | 226             |
| Total | 13,588          |